

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 16th day of July 2019

C.G.No:12/2019-20/ Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P. Subramanyam,
14-16,
Surinenivaripalli (V),
Pakala,
Chittoor- Dist

Complainant

AND

1. Assistant Executive Engineer/O/Pakala
2. Deputy Executive Engineer/Pakala
3. Executive Engineer/Tirupati

Respondents

ORDER

1. Complainant presented a complaint requesting to enhance the height of electrical lines passing over his AGL fields and also requested to replace the damaged iron pole.
2. Respondents No.1 and 2 in their joint written submission have stated that the iron pole was replaced with a new PSCC pole and loose lines have been re-stringed. The respondents have enclosed letter of the complainant dt : 28.06.2019 addressed to the Chairperson wherein the complainant has confirmed about replacement of damaged iron pole and resolution of his complaint.
3. Since the complainant himself has informed that his grievance is resolved by the respondents, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 16th July 2019.

C.G.No.12/2019-20_Tirupati Circle

DESPATCHED

DATE

18/7

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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